



2024 ANNUAL REPORT





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City of Fort Myers Fire Department
2033 Jackson St, Fort Myers, FL 33901
239-321-7311
fortmyers.gov
fortmyersfire.com

City Officials

Kevin Anderson, Mayor
Teresa Watkins Brown, Ward 1
Diana Giraldo, Ward 2
Terolyn P. Watson, Ward 3
Liston Bochette III, Ward 4
Fred Burson, Ward 5
Darla Bonk, Ward 6
Marty Lawing, City Manager
John Lege III, Assistant City Manager

Command Staff

Executive Staff

Tracy McMillion, Fire Chief
James Hayden, Deputy Chief
Lance Pullen, Deputy Chief
David Jacobs, Assistant Chief
Todd Poland, Division Chief
Juan Salinas, Division Chief
Aaron Burik, Training Captain
Brittany Lewis, Training Captain
Rick Reynolds, Fire Marshal
Chris Mulvey, Assistant Fire Marshal
Suzi Gehris, Fiscal Program Manager

Operations

Chris Bevan, Battalion Chief
Scott Davis, Battalion Chief
James Connor, Battalion Chief
Bryan Alexander, Battalion Chief
John Lovato, Battalion Chief
Paul DeArmond, Battalion Chief







Fort Myers Fire Department



Fire Chief
Tracy McMillion

Emergency Manager
Kristina Mathews

EM Coordinator
Jennifer Schmidt

Deputy Chief Administration
James Hayden

Logistics Coordinator
Nick Rokosh

Fire Marshal
Rick Reynolds

Asst. Chief Accreditation & Standards
David Jacobs

Fiscal Manager
Suzi Gehris

Asst. to Fire Chief
Lori Williams

Sr. Admin. Assistant
Beth MacDonald

Deputy Chief Operations
Lance Pullen

Division Chief Training & Special Operations
Todd Poland

Fire Captain
Todd Burik

Division Chief EMS and Health & Safety
Juan Salinas

EMS Captain
Brittney Lewis

Admin. Assistant – Fire Prevention
Robyn Foreman

Assistant Fire Marshal
Christopher Mulvey

Comm. Risk Reduction Education Coordinator
Karen Snyder

Admin. Assistant
Vacant

Fire Inspector
Tyler Daniels

Fire Inspector
Liz Rucker

Fire Inspector
Heather Kirkland

Fire Inspector
Daniel Aberle

Fire Inspector
Daniel Lopez

Fire Inspector
Thomas Hollis

Total Number of FTE's: 170
Emergency Management: 2
 Fire Suppression: 146
 Fire Administration: 13
 Fire Prevention: 11

A – Shift
Total Personnel (49)

Battalion Chief A-Shift (2)

Captains (10)

Engineers (12)

Firefighters (25)

B – Shift
Total Personnel (49)

Battalion Chief B-Shift (2)

Captains (10)

Engineers (12)

Firefighters (25)

C-Shift
Total Personnel (48)

Battalion Chief C-Shift (2)

Captains (10)

Engineers (11)

Firefighters (25)

MESSAGE FROM THE FIRE CHIEF

It is my privilege to present the City of Fort Myers Fire Department and Emergency Management Division's 2024 annual report that is a testament to this amazing department's commitment to our community. The City of Fort Myers Department's "Our Purpose" statement is to preserve life, prevent harm, protect property, and promote excellence to ensure a safe livable, and vibrant city for our residents, business owners, and visitors. As our city continues to grow and evolve, so does our emergency service provision. Inside this report are pages filled with accomplishments, commitments, professionalism, community engagement, heroism, sacrifice, and selflessness over the past year, while also addressing the challenges we faced in meeting the rapidly increasing demands of our expanding community. Our fire department continues to be an industry leader providing the highest level of emergency response to include fire suppression, fire prevention, risk reduction, advanced medical life support and emergency management.



Tracy McMillion
Fire Chief

Our diverse fire department continues to build upon the strong foundation and framework laid by our predecessors with respect, honor, pride, and commitment while infusing modern technology, data driven decision making and innovative approaches to providing fire prevention practices, emergency medical services and emergency management. With increased development, rising population and evolving fire risks, medical emergencies, and natural/manmade disasters our firefighters, fire inspectors, emergency management staff and support staff have worked tirelessly to adapt and respond. In 2024, we made significant strides in enhancing our capabilities, develop and train our emergency responders, and impact our city through community risk reduction efforts. One specific enhancement was our basic and advanced medical service capabilities by initiating our contractual off duty monthly medical in-service that included lectures from our medical director, other clinical professionals and psychomotor simulations and scenarios to allow our emergency staff the opportunity to sharpen their knowledge and skills. The emergency management division also led the city in its "citywide global" approach to prevention, preparedness, response, mitigation and recovery efforts to Hurricane Helene and Milton.



It is my hope that as you review the City of Fort Myers Fire Department's 2024 Annual Report you are impressed and reassured that you are being provided the highest levels of emergency services. This annual report is truly a glimpse in our attempt to capture the work of our amazing staff, firefighter, fire inspectors, emergency management professionals. We are grateful for the continued support of our community, city leaders, and partner agencies as we work together to build a safer, more resilient City of Fort Myers.

#WEGOTYOU

Tracy McMillion

Fire Chief / Emergency Management Director
Fort Myers Fire Department

FINANCIAL OVERVIEW



Suzi Gehris
Fiscal Program Manager

The City of Fort Myers Fire Department continues to provide excellent fire, special operations, emergency medical services and all hazards' services to the residents, business owners and visitors. These services are supported by fiscal allocation and are guided by the City of Fort Myers Vision, Mission, Values, and the City's Strategic Priority "Safe, Livable, and Vibrant City". These values are further guided by the fire departments 4 P's (**P**reserve life, **P**rotect property, **P**reserve life, **P**romote excellence). Fiscal Year 2023/24 afforded the fire department opportunities to provide an increased level of service provision while managing the rapid growth of the city. Additionally, the fire department was able to foster a data driven approach to a best practice-based emergency service methodology.

The fire department remains committed to the strategic goal of becoming an accredited agency through the Center for Public Safety Excellence (CPSE). The department is proud to have moved to the last step before being awarded accreditation in this strategic journey and has become a Candidate Agency. The department submitted a 500+ page application capturing every aspect of the department. This application required the department to give a description, appraisal, and plan of over 11 categories, 46 criteria, and 250 performance indicators. In FY25, CPSE will be evaluating the application, performing a site visit, and deciding upon accreditation status.

In fiscal year 2023/2024, our base budget was \$31,830,200. Our operating budget was \$3,231,400 or about 10.15%. Fire department had a total of 168 employees. We had 146 fire suppression employees, 11 fire administration positions and 11 fire prevention employees. Emergency Management Division, which is housed under the Fire department has added a position of Emergency Management Coordinator. Along with the Emergency Manager, we now have 2 emergency management positions.

Fire's Special Operations Division received funding from the State Homeland Security Grant Program (SHSGP) in the amount of \$35,385 for sustainment of previously purchased hazardous materials detection equipment. The equipment is used to respond to chemical, biological, radiological, nuclear, explosive, and all-hazard incidents by our HazMat team, who also serves as the Region 6 HazMat Response Team.

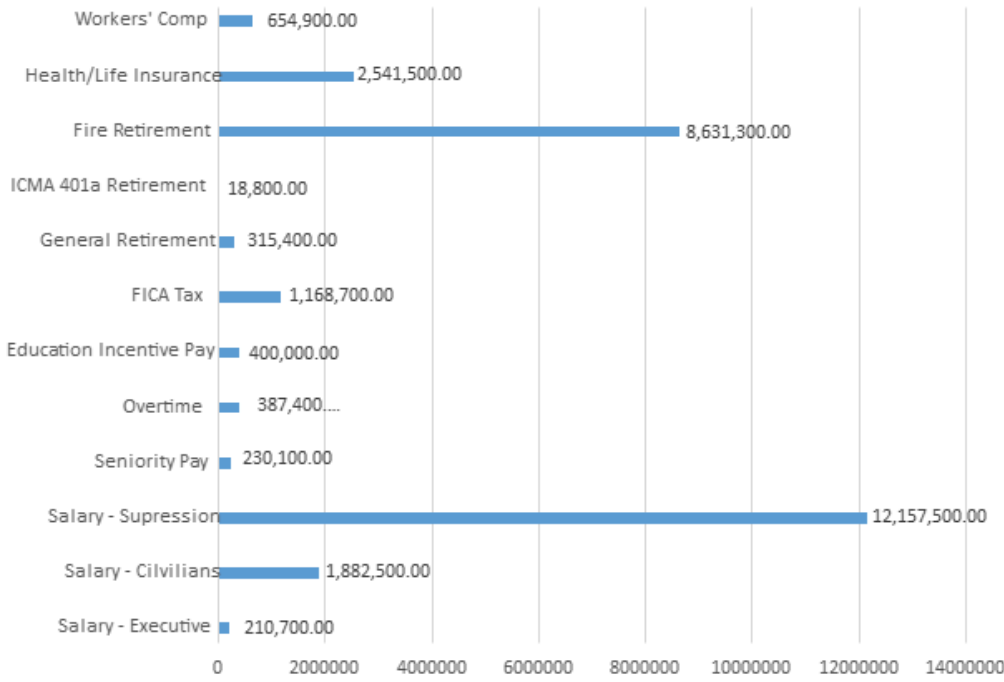
We continued performing on our federal Assistance to Firefighters grant (AFG) and were able to purchase Self-Contained Breathing Apparatus (SCBAs) and CPR Manikin for our Emergency Medical Services (EMS) training division. We also utilized training funds we received to hold 2 Paramedic classes, HazMat Technician class, ICS 300 & ICS 400 classes, and Aerial Driver/ Operator Training class for our new Tractor Drawn Aerial (TDA) apparatus we received in February 2024.

Significant progress was made with construction of our new Fire Training Facility north of Fire Station 16. Construction phase started in August 2024 and the anticipated completion date is May 2025. Design contract was also approved for our new Fire Station 18, which will be located in the Treeline/ Daniels pkwy corridor and the initial civil and design programming have begun for this project.

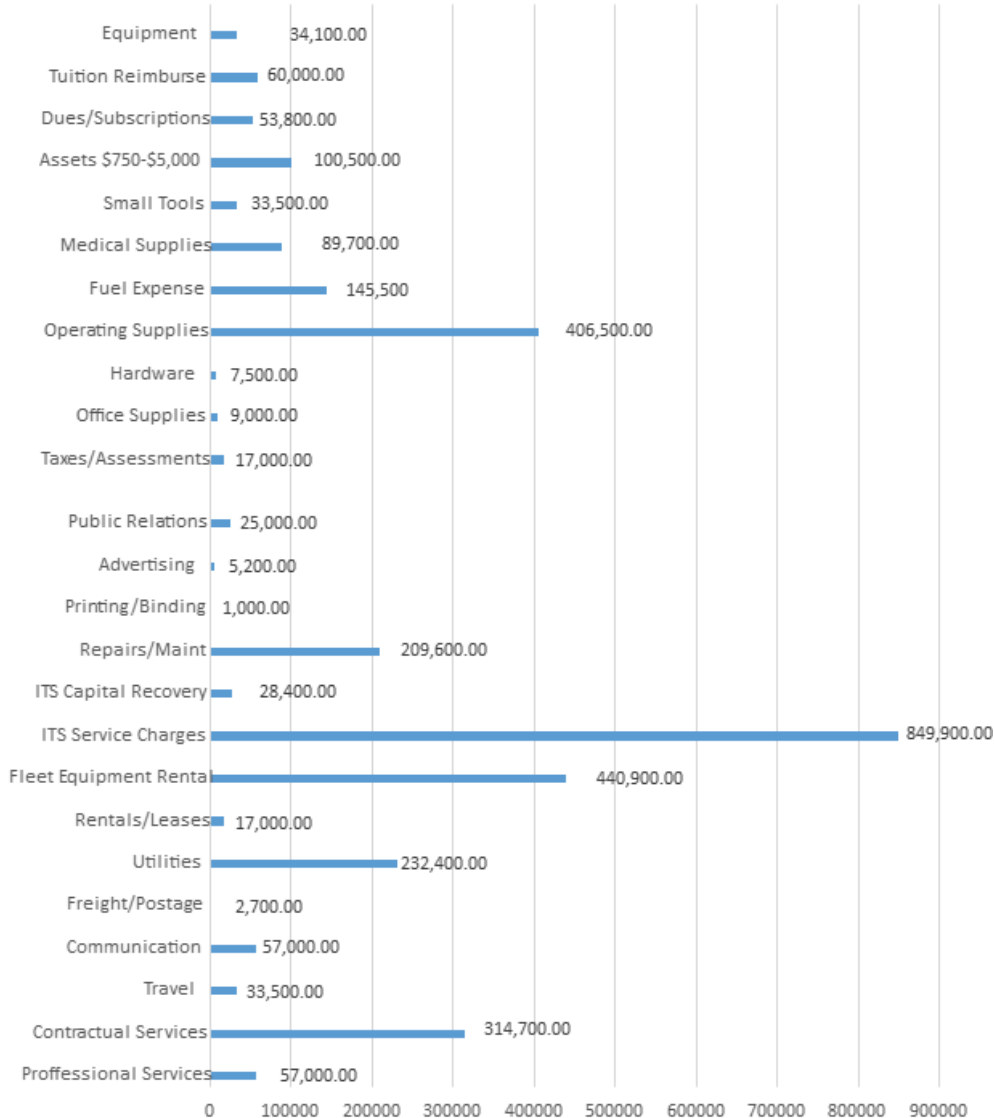
We were able to complete some repair and maintenance of our existing fire stations to include:

- Fire station 12, built in 1972, received a new perimeter fence and gate along with new apparatus bay lighting that replaced obsolete fixtures.
- Fire station 13, built in 1978, received a new perimeter fence and gate, along with ADA improvements completed in the front lobby restroom. This restroom was also designed to accommodate our female firefighters stationed at this location.
- Fire station 15 air conditioning controls replaced. This replaces aging equipment and brings the mechanical system back to compliance.
- Fire station 15 received exterior improvements. The station was painted, including the apparatus bays and all exterior doors. This is the first paint improvement since original construction in 2005.
- Fire station 19 received a new aluminum shade structure for the apparatus parked in the driveway.

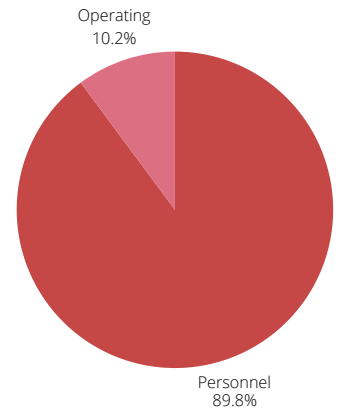
Personal Services Budget Breakdown (\$28,598,800)




Operating Budget Breakdown (\$3,231,400)



2023-24 Fiscal Year Budget \$31,830,200



PERFORMANCE MEASUREMENTS

73% 

CONTAIN TO **ROOM OF ORIGIN** (70%)

95.6% 

SAVE 95% OF **PROPERTY AND CONTENTS** AT BUILDING FIRES

14% 

MAINTAIN INJURY RATE BELOW 25% OF ALLOCATED STAFFING

17 


MAINTAIN SCORE OF 24 POINTS FOR ALL FRONT LINE APPARATUS

4 

DELIVER A MINIMUM OF 4 DEPT./OFFICER MEETINGS

0 

HAVE 0 CASES OF HARRASSMENT /DISCRIMINATION

95% 

ACHIEVE 95% OR HIGHER FROM CITIZEN SATISFACTION SURVEY

0 

HAVE 0 CIVILIAN DEATHS DUE TO FIRE


9:37/10:50

FIRST UNIT ARRIVE AT **EMERGENT** INCIDENTS WITHIN

8:30 EMS/9:00 FIRE

*DATA SHOWS EMERGENT AND NON-EMERGENT

ISO-2 

MAINTAIN ISO RATING OF 2

50% 

79% BG CHECK (SEIZURES)
10% ASPIRIN (CHEST PAIN)
86% 12-LEAD (CHEST PAIN)
50% BENZOS (SEIZURES)
35% FAST STROKE EXAM

191 

DELIVER PUBLIC RELATION/EDUCATION EVENTS TO **REDUCE RISK** IN THE COMMUNITY

STRATEGIC PLAN ACCOMPLISHMENTS

Complete-Define Performance Acceptance Levels

Identified acceptance levels through skill and performance evaluation methods. All skill sheets were addressed and modified. The performance levels for various skills have been completed.

Complete-Develop and refine the critical task performance standard baselines and benchmarks

The CPS and IPS skills have been adopted into the department training structure to provide baseline and benchmark expectations. They were used during live fire evolutions to further test Effective Response Force (ERF) identified numbers in the CRASOC. This will continue annually to ensure appropriate ERF and critical tasks are used.

Complete-Refine/Update fitness wellness program

Peer Fitness completed the build out of trainers on the team per CBA. Peer Fitness trainers completed an assessment of all station gym equipment, created a minimum equipment list and incorporated it into the department inventory tracking systems, PSTrax. A monthly fitness challenge was implemented. One Peer Fitness Trainer Meeting was held to align the team. Fitness Friday has been placed on the schedule for CY2025 to educate members each Friday on Mobility, Strength, Endurance, and Nutrition

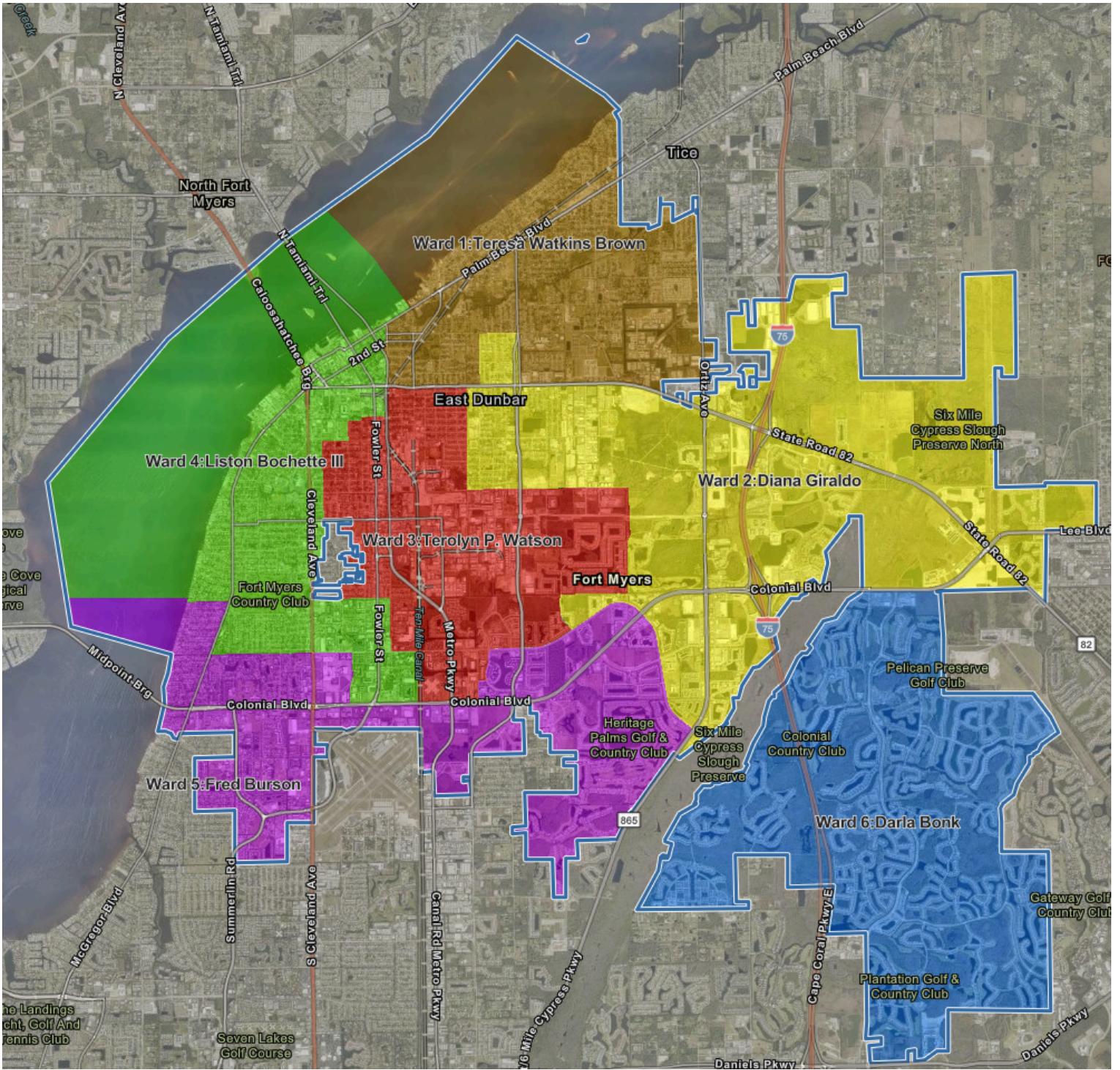
Complete-Provide valued training through alternative sites in 2024 until the training filed is completed

In collaboration with the local housing authority, we conducted over 60 live fire exercises, benefiting more than 100 firefighters from our department and neighboring agencies. These exercises took place in several acquired structures, including a 10-story high-rise, providing realistic training in complex, high-stakes environments. In terms of infrastructure, the department has moved into the building phase of a new training facility, projected for completion by May 2025, which will further support our training initiatives with a dedicated, state-of-the-art environment.

Complete-Plan for new facilities and expanding staffing needs- Station 14 location and design.

Complete-Participate in City general plan updates to ensure planning elements account for future fire department service impacts

Annually FMFD executive staff participates in planning through the budget planning process and workshops. Attended City's CIP and Strategic Plan meetings. Our department received additional funding towards building of Fire Station 18, towards purchase of additional land for relocation of Fire Station 14, and towards building of new Training Field. We also received funding for purchase of new Engine 18 and refurbishment of Ladder 11 and Engine 14.



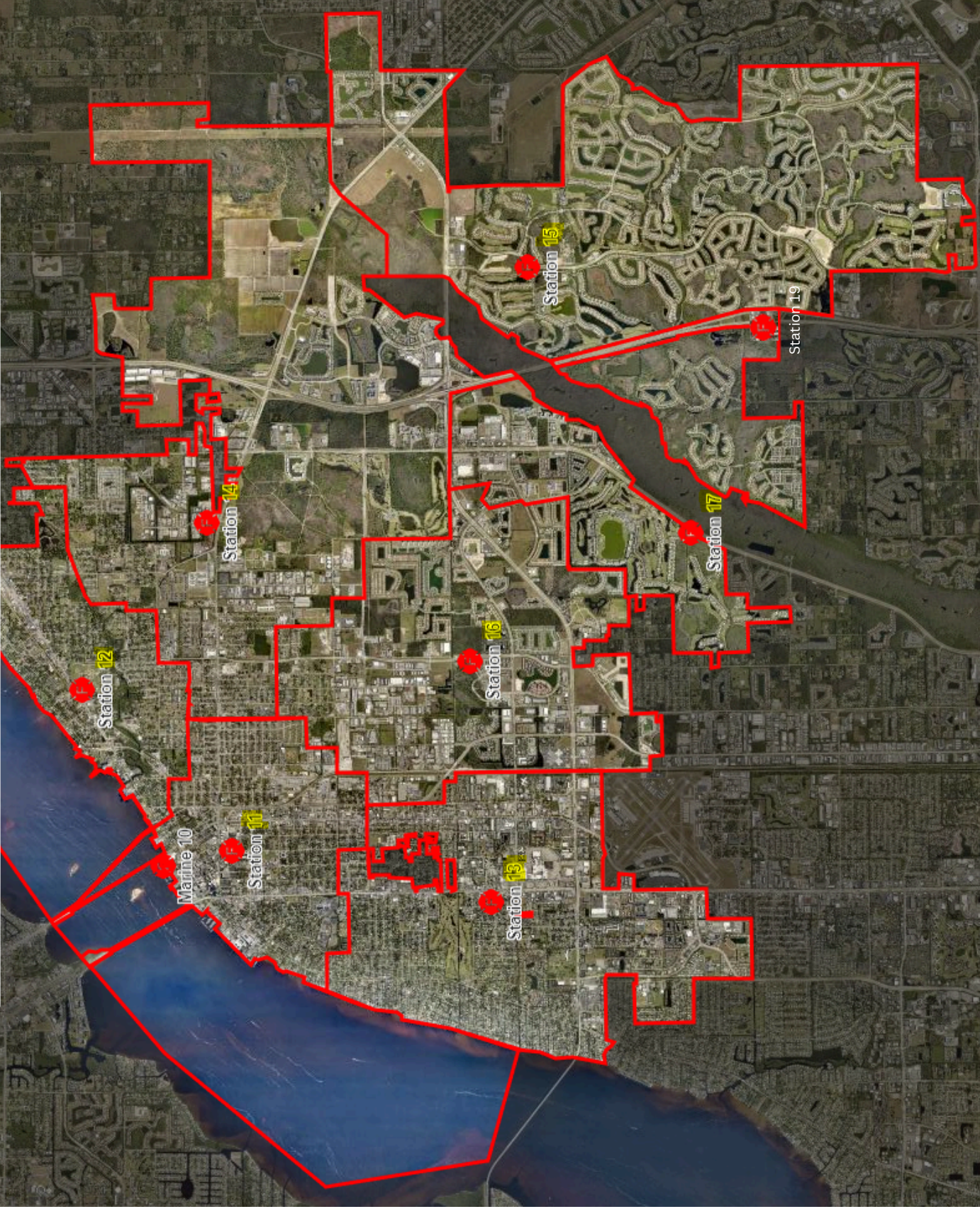
City of Fort Myers Wards

- 1 - Teresa Watkins Brown
- 2 - Diana Giraldo
- 3 - Terolyn P. Watson
- 4 - Liston Bochette III
- 5 - Fred Burson
- 6 - Darla Bonk




City of Palms

Fire Station Locations and Zones



FIRE STATION 11, 2033 Jackson Street



BUILT: 2016 **Area:** 2.9 sq. mi.
WARD: 4
UNITS: BC11, Engine 11, Ladder 11, Rescue 11
CALLS: 3,279

Category	Low	Moderate	High
EMS	234	588	1871
FIRE	238	262	20
HAZMAT Station 11	10	1	0
RESCUE	21	31	0
MARINE	0	0	3

FIRE STATION 12, 1035 Terry Street



BUILT: 1978 **Area:** 2.74 sq. mi.
WARD: 1
UNITS: Engine 12, Marine 10
CALLS: 1,441

Category	Low	Moderate	High
EMS	146	300	811
FIRE	94	65	9
HAZMAT	4	1	0
RESCUE	3	8	0

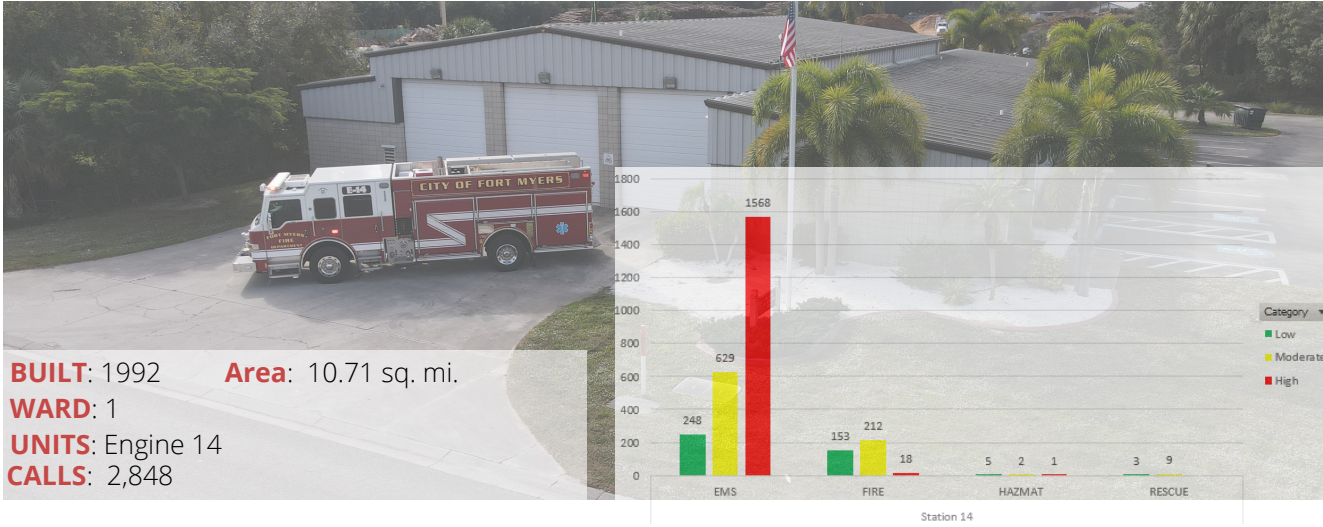
FIRE STATION 13, 1915 Jefferson Avenue



BUILT: 1973 **Area:** 5.55 sq. mi.
WARD: 4
UNITS: Engine 13, Rescue 13
CALLS: 4,532

Category	Low	Moderate	High
EMS	301	908	2564
FIRE	289	363	53
HAZMAT	13	2	2
RESCUE	11	24	0
MARINE	0	0	2

FIRE STATION 14, 4520 Cummins Court



FIRE STATION 15, 9700 Treeline Avenue



FIRE STATION 16, 4000 Veronics S. Shoemaker Blvd.



FIRE STATION 17, 11000 Ben C Pratt Six Mile Cypress

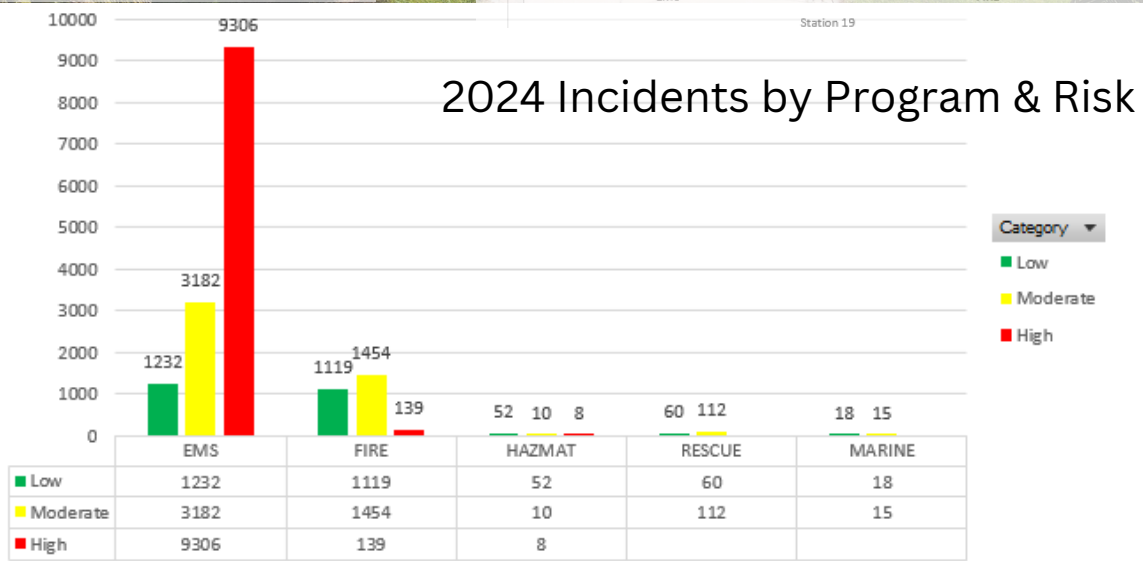
BUILT: 2022 **Area:** 2.39 sq. mi.
WARD: 5
UNITS: Engine 17
CALLS: 765

Program	Low	Moderate	High
EMS	56	136	386
FIRE	58	91	10
HAZMAT	3	2	1
RESCUE	11	11	0

FIRE STATION 19, 11631 Palomino Lane

OPEN: 2022 **Area:** 1.65 sq. mi.
WARD: 6
UNITS: Engine 19
CALLS: 148

Program	Low	Moderate	High
EMS	9	36	67
FIRE	9	27	0



ENGINE



The fire **engine** is an apparatus that contains a pump and gallons of water, hose lines, tools, extrication and medical equipment. All engines are ALS with a minimum of 1 Paramedic.

LADDER



The **ladder** is an apparatus that has a ladder without a bucket, tools, extrication and medical equipment. The ladder is ALS with a minimum of 1 Paramedic. This apparatus has the capabilities of an engine with additional specialties due to the ladder. We have a Quint ladder and a Tractor Drawn Tiller.

TRUCK



The **truck** is an apparatus that contains a pump and gallons of water, hose lines, tools, extrication and medical equipment. This apparatus has a bucket ladder that allows firefighters to operate safely at high angles.

RESCUE



The **rescue** is a quick response SUV that provides primarily BLS response and ALS response when staffing allows. This unit is non-transport but provides support until a transport unit arrives. They are first out to medical events in their response areas.

HAZMAT



The **hazmat** unit is a tow vehicle and large trailer that holds the required tools and equipment for a hazardous materials incident. This unit is cross staffed by an engine and certified team technicians when an event occurs. This is a state and Region 6 asset.

MARINE UNIT



The **marine** unit is a Cape Fear catamaran that responds in city waters and county waters a part of the Lee County Marine Emergency Response Team (MERT). This unit has a pump and is able to support fire suppression needs. This unit is cross staffed by an engine and certified department personnel.

Our Purpose

We provide fire suppression and emergency services that preserves life and protects property at the most vulnerable times of life. We engage with our community in risk reduction efforts that maximize safety, fire prevention and well-being – because the best way to deal with an emergency is to prevent it.

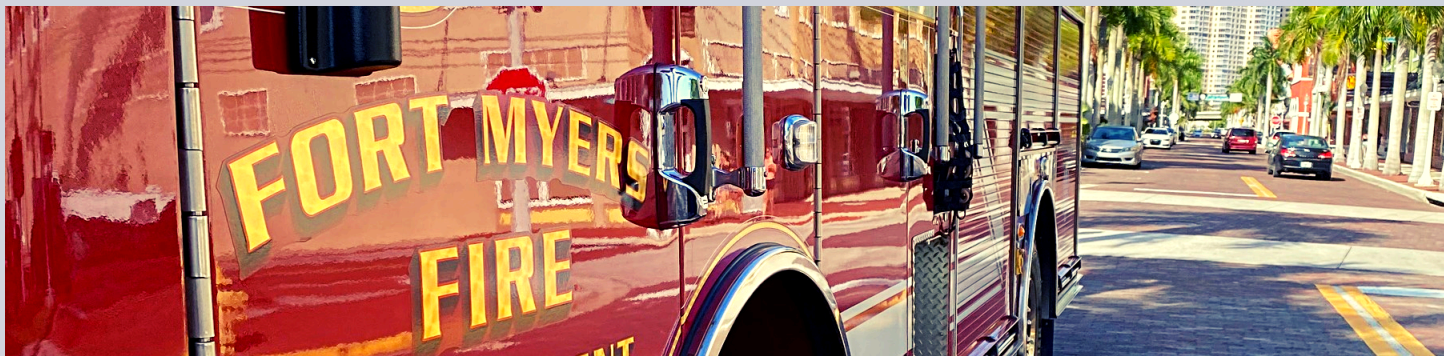
We promote our culture of excellence through commitment to each other, teamwork, diversity and professional development.



OUR PURPOSE

PRESERVE. PROTECT. PREVENT. PROMOTE.

RESPONSE TIMES



FIRE TURNOUT TIME

(Time unit dispatched to en route)

Fort Myers Fire Department standard is 100 seconds, 90% of the time.

2024	112 sec.
2023	119 sec.
2022	124 sec.
2021	121 sec.
2020	122 sec.

FIRST TURNOUT

Turnout is the time from the first apparatus assigned and notified by dispatch of the incident until the vehicle is moving towards the incident.

Our benchmark standard is 100 seconds for FIRE and 80 seconds for EMS incidents.

EMS FIRST

TURNOUT TIME

(Time unit dispatched to en route)

Fort Myers Fire Department standard is 80 seconds, 90% of the time.

2024	115 sec.
2023	116 sec.
2022	113 sec.
2021	117 sec.
2020	123 sec.



FIRE- TOTAL RESPONSE TIME

(911 call to at scene)

Fort Myers Fire Department benchmark is 8 minutes, 90% of the time.

2024	10:50
2023	11:06
2022	10:25
2021	10:10
2020	9:25

TOTAL RESPONSE TIME (TRT)

TRT is from when the 911 call taker answers the call to when the first fire apparatus arrives. This time includes three components of response (alarm handling/Dispatch, Turnout, & Travel time).

Our benchmark is 9:00 FIRE / 8:30 EMS for the first unit.

EMS -TOTAL RESPONSE TIME

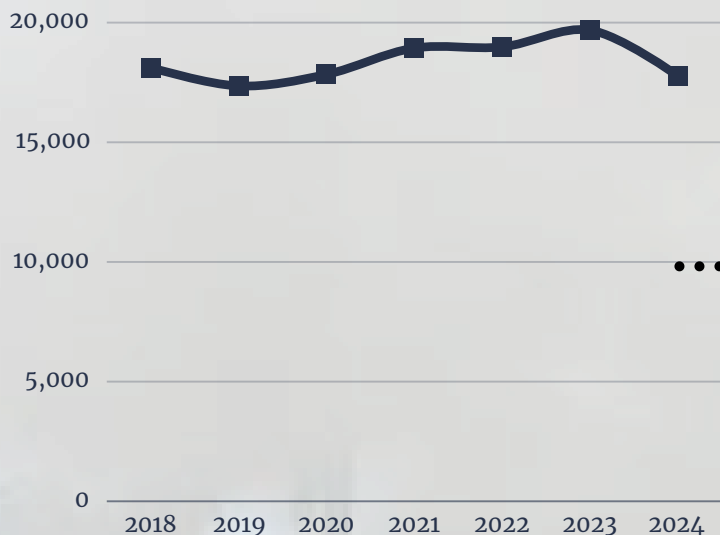
(911 call to at scene)

Fort Myers Fire Department standard is 8 minutes, 90% of the time.

2024	9:37
2023	9:57
2022	8:25
2021	9:35
2020	10:35

INCIDENT DATA

Total Incidents Per Year

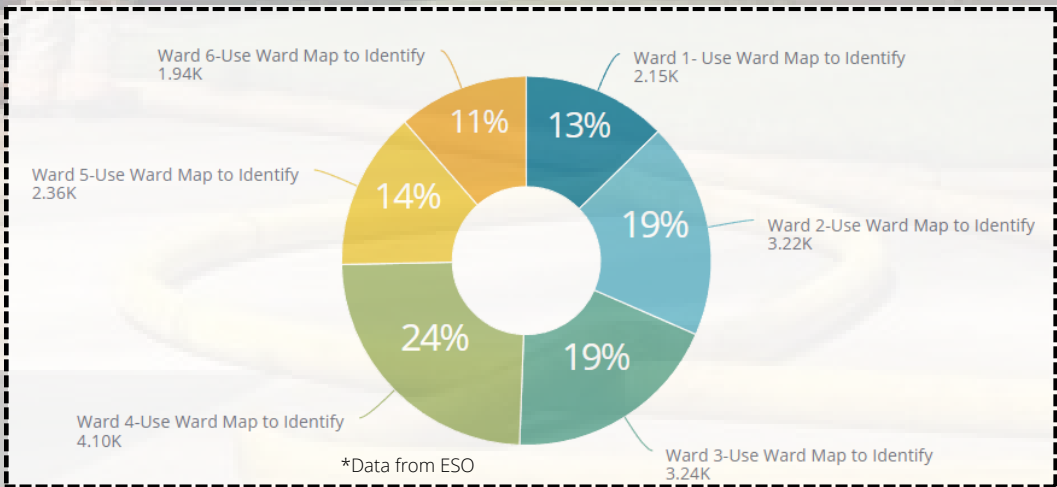
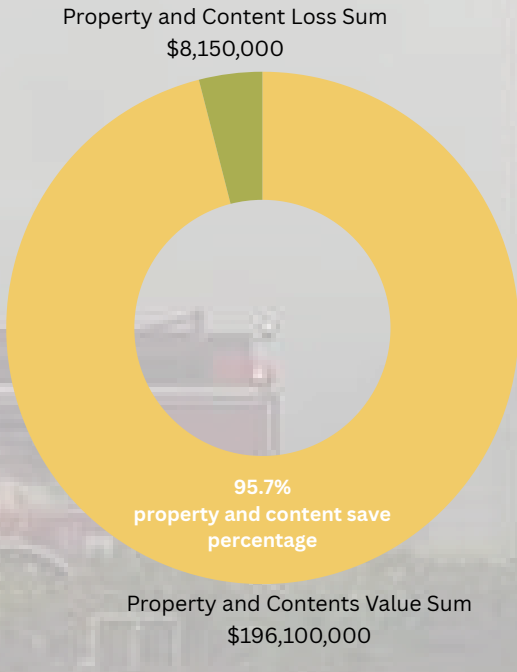


2024	17,776
2023	19,686
2022	18,983
2021	18,936
2020	17,834
2019	17,352

*Data from CAD
*Not including PR events, Training Events, and Standby

1,620
Our busiest month was May with 1,620 incidents.

61%
61% of incidents occur between 8AM and 7PM.

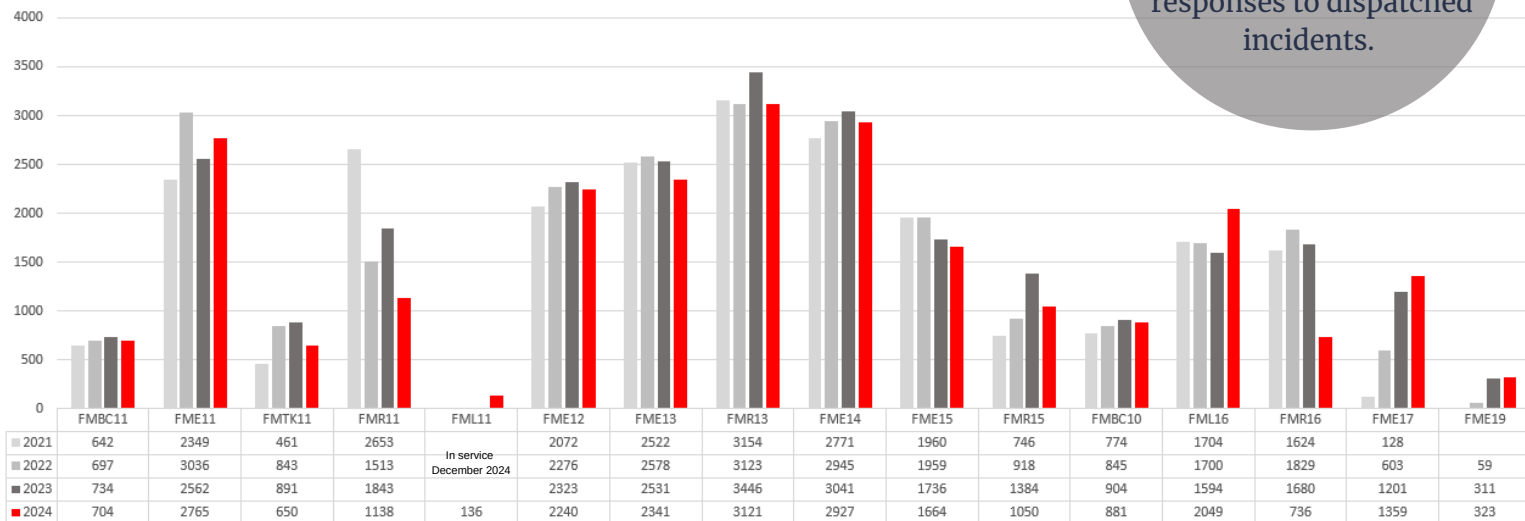


DEPLOYMENT OF RESOURCES

25,175

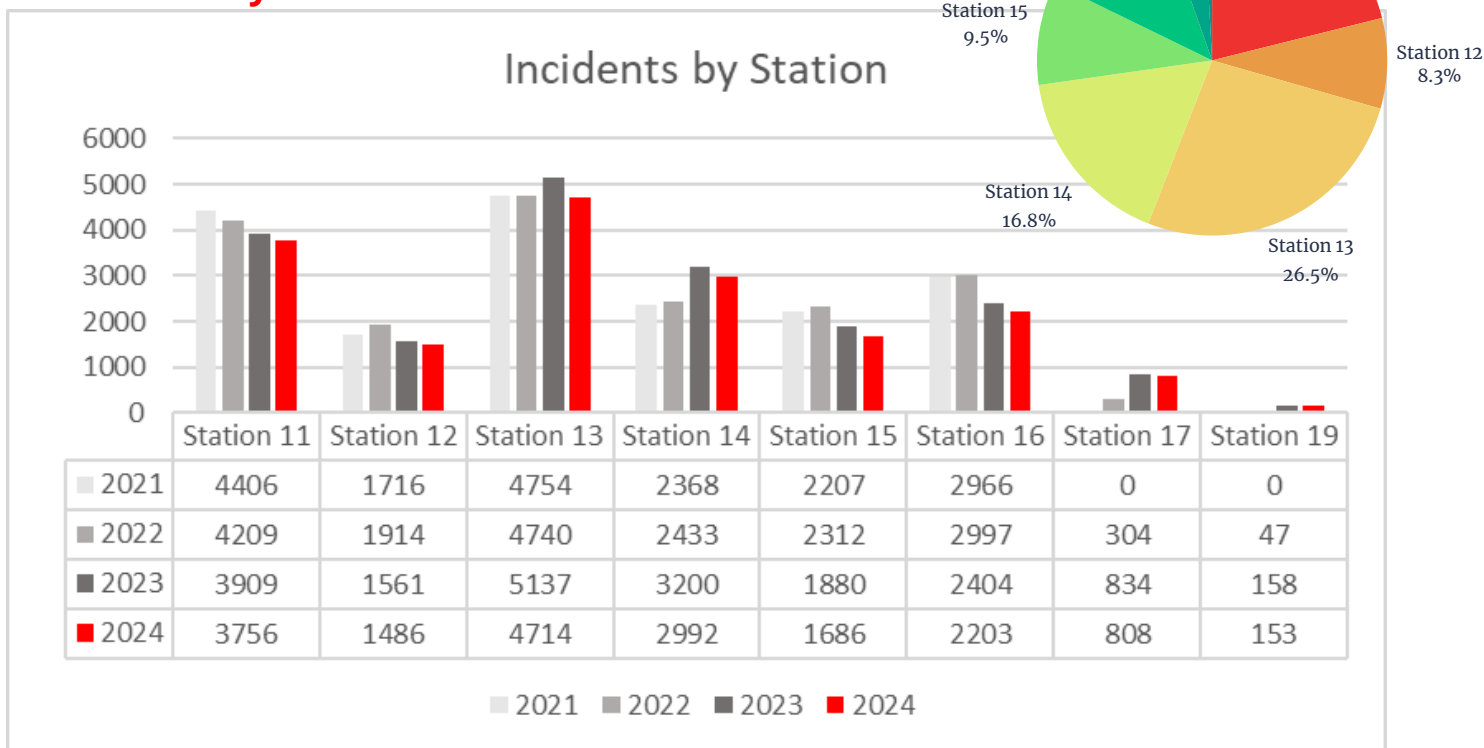
FMFD had over 25,000 responses to dispatched incidents.

Responses by Unit

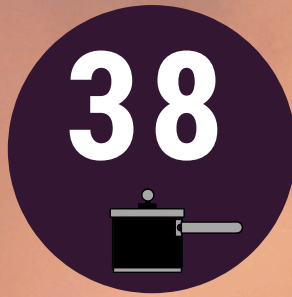


*Only primary units displayed

Incidents by Station Area



FIRE ACTIVITY



Cooking fires out of 290

Cooking Fires Confined to Container

7 20

1 or 2 story home Multi-family home



Building fires out of 290

Building Fires

13 24

1 or 2 story home Multi-family home

*Remainder of fires are different cause and/or property type

HAZARDOUS CONDITION INCIDENTS

2024	309
2023	288
2022	356
2021	268
2019	206

TOTAL FIRE INCIDENTS

2024	290
2023	366
2022	357
2021	292
2020	290

16%

The FIRE classification of emergency incidents accounts for 16% of incident types

95.7%

\$187 MILLION SAVED

% of property and contents saved during building fires

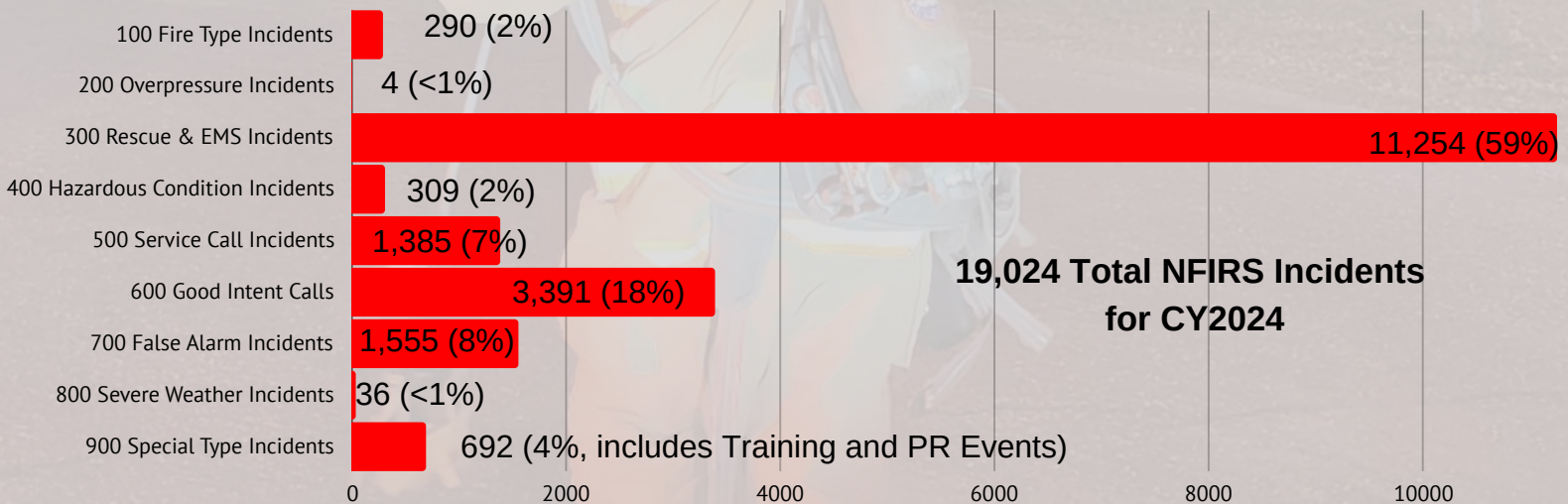
144

Working Fires

*anytime a hose line or extinguisher was needed to extinguish a fire.

73%

Building fires contained to the room of origin or better. 35 out of 47 building fires



14,288

Emergency Medical Incidents

81%

*Data from CAD
*EMS Classification Data

EMS ACTIVITY

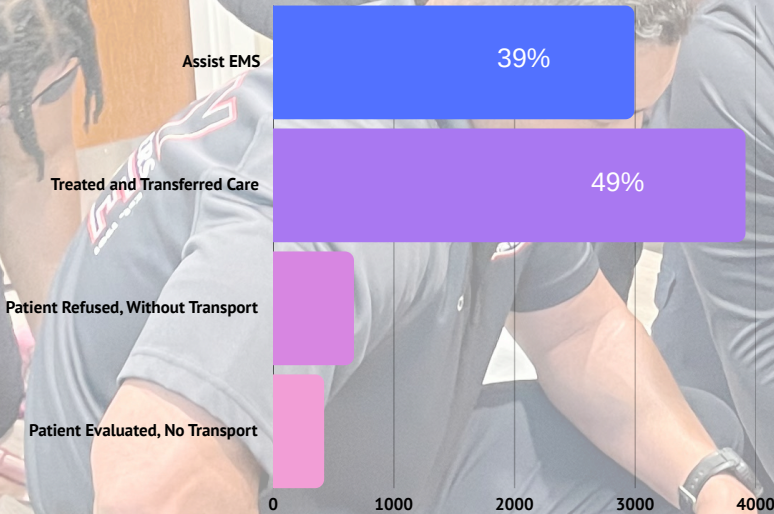
177



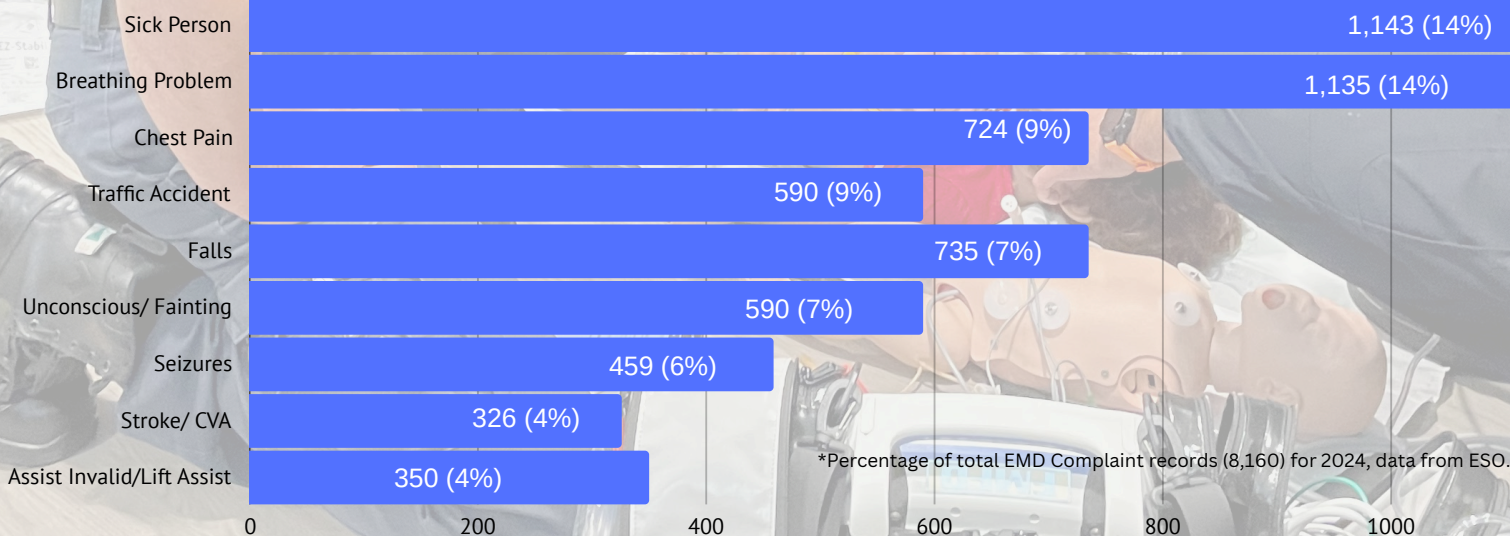
cardiac arrests

42

Incident Dispositions



Return of Spontaneous Circulation (ROSC) or pulse returned (24%)



*Percentage of total EMD Complaint records (8,160) for 2024, data from ESO.

TRAINING ACTIVITY



69,339

TOTAL DEPARTMENT
TRAINING HOURS



407

AVERAGE HOURS
PER FIREFIGHTER



53,318 / 5,600

FIRE / EMS
TRAINING HOURS



14

ACTING STATUS
APPROVALS



18

NEWLY TRAINED
TILLER PERSONNEL



60

LIVE FIRE EXERCISES
at acquired structures

New Firefighters

The Fort Myers Fire Department held an 8-week orientation for the newly hired firefighters. This orientation provides an introduction into the department expectation, standards, and operations. Through the orientation firefighters demonstrated skills and abilities for both fire and medical skills. They are now assigned to operations at a designated station to accomplish their probationary year!



Z. Guillard
Firefighter



A. Scott
Firefighter



I. Barnes
Firefighter



W. Watson
Firefighter



M. Milito
Firefighter



J. Sanchez
Firefighter



K DeArmas
Firefighter



C. Jovanov
Firefighter



J. Daniels
Firefighter



B. Pizzani
Firefighter

PERSONNEL ACHIEVEMENTS

PROMOTIONS



B. Lewis
**Training
Captain**



P. DeArmond
**Battalion
Chief**



D. Chandler
Captain



C. Pfaff
Engineer



C. Rucker
Engineer

ACHIEVEMENTS

Credentialed Paramedic



M. Gordash S. McNamara V. Marquez C. Schmidt

Acting Status Battalion Chief



F. Santana M. McGee

Acting Status Captain



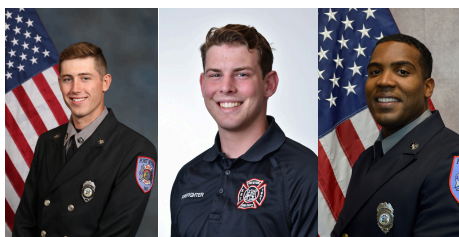
B. Dusick W. Somers

Acting Status Engineer



S. Cluck C. Foster J. Sievert L. Luettich T. Hass A. Churchwell J. Leonard

Acting Status Engineer



J. O'Hern C. Haney N. Ochoa

PERSONNEL ACHIEVEMENTS

2024 George Sanders Award Recipient Firefighter of the Year

The George Sanders Firefighter of the Year award is awarded to a member of the department that has excelled in their responsibilities and made a difference in the community and the department.



Engineer Christopher Tyler was nominated for and awarded the Firefighter of the Year recognition for several reasons. Engineer Tyler has shown extraordinary commitment and represented our department on and off duty with professionalism. For instance, for many years has provided his culinary skills when it comes to BBQ. He has cooked for our annual Christmas party without formal recognition for it. In addition, most recently, he assisted Chief McMillion and our department by providing his exceptional skills for the McCarters BBQ fund raiser which raised an estimated \$5-7K. As some may know, McCarters BBQ has seen financial hardships due to Hurricane Irma, Ian and Milton and was forced to shut down due to damage. He took time away from his family and busy schedule to assist a local City of Fort Myers citizen "BBQ Legend" who was in dire need. If this isn't the definition of customer relations, service, and professionalism, then I don't know what is.

While on vacation in the woods of Southern Georgia, Engineer Tyler was requested for his basic life support skills. This place isn't for the weak, it's out in the middle of nowhere with no cell service and most importantly no internet. Also, if you're not properly hydrated, you'll suffer from heat exhaustion and stroke-like symptoms. One summer day, our group was summoned for assistance by our fellow hunt club members. We were told a fellow member, and hunter fell off a shed roof he was helping to fix. He fell an approximate 10-12 feet, landing on his feet. This individual sustained bilateral fractures of both his feet and ankles, which were noticeable by the deformities. This was a classic trauma alert, which we could not get any assistance from local authorities due to our location. I watched Engineer Tyler leap into action, without hesitation, and stabilize both ankle by utilizing a pillow and belt as a splint. This individual was assisted by Chris into another members vehicle where he was taken to a local hospital as a trauma alert by paramedic discretion. This individual required surgery on both feet, ankles and is still recovering from his injuries.

Past Award Recipients



ADMINISTRATION



James Hayden
Deputy Chief of Administration



Nick Rokosh
Logistics Coordinator



Completed 2024 Goals

~The department took delivery of new apparatus Ladder (Tiller) 11, Engine 11 and Engine 12, to assist with maintaining an efficient fleet of response vehicles.

~ We procured the land for Station 18, a new station to service the southeast area of the city off of Treeline Avenue.

~ New dock improvements for the fire and police boats were completed. This included new decking, pilings, lifts, electrical, and canopies.

~Added a staff vehicle upgrade to include high water capabilities for potential flooding emergencies during storms events.



The focus of the Administration Division is to assist the Fire Chief with formulation and implementation of the fire department operating and capital budget. The division is responsible for disciplinary actions, coordinating with the Human Resources Department, Legal, and IAFF Local 1826 Fire Union. The division assists the department with all aspects of fire department facilities and apparatus from design & purchase to ongoing maintenance.

First Arriving

We successfully implemented the First Arriving Dashboard system at each fire station to keep station and agency personnel informed with real-time incident alerts, news, events, videos, and personnel recognition.



12 new portable radios were placed into service to aid with aging equipment. Upgrades and maintenance to the radio alerting system and mobile radios have ensured proper readiness of emergency alerting.



Station maintenance and upkeep occurred throughout the year. Fire station 15 received exterior improvements. The station was painted, including the apparatus bays and all exterior doors. This is the first paint improvement since original construction in 2005. Fire station 19 received a new aluminum shade structure for the apparatus parked in the driveway. Stations received a fuel master upgrade and installation.

PROFESSIONAL STANDARDS AND ACCREDITATION

Completed 2024 Goals

- ~Became a “Candidate” Agency with the CFAI, with a scheduled accreditation hearing in April 2025.
- ~Implemented a process for documenting and monitoring goals and objectives through quarterly compliance meetings and reports.
- ~Completed 2024 annual hydrant inspections managed and implemented by Battalion Chief James Connor.
- ~ Reviewed all policies and procedures and ensured all were signed on file by the Fire Chief.
- ~Worked with Operations and Training to approve 14 new acting status positions.



Performance Outcome Measurements

Budget Aligned Performance Measurements			
City Strategic Theme	FD Strategic Theme	Performance Measurement	EOY24
Deliver City services in the most cost effective, efficient manner	Continue to improve on protecting lives, property, and the environment during and prior to emergency events	Contain fires to room of origin - 70% of structure fire incidents	73%
		Maintain an ISO rating of 2 or better	2
		Save at least 95% of the value of property and contents threatened by fire for all building fires	95.7%
		Maintain an employee injury rate below 25% of total allocated staffing positions	14%
Develop innovative approaches to City services delivery	Meet the increasing service demands over the coming years	Maintain a score of 24 points or less for all front-line apparatus	17
		# of inspected new and existing buildings to ensure compliance	8,150
		# of emergency preparedness presentations	50
		# of Emergency management trainings	61
Retain and hire top quality City workforce dedicated to serving Fort Myers community	Better market our services and demonstrate our value to our stakeholders	# of scheduled Public Relations/Education Events to reduce risks in the community	178
		# of scheduled CPR courses delivered to increase bystander CPR success rates	44
		Deliver a minimum of 4 department/officer alignment in-service trainings	4
		0 cases of harassment / discrimination	0
		Achieve an approval rating of 95% or higher from citizen satisfaction survey	x

The focus of Professional Standards and Accreditation is to standardize operations and align our objectives so that we meet the needs of our internal and external stakeholders. The Office of Professional Standards achieves success through strategic planning, task book development, performance standards, program management, data collection and analysis.



FIRE PREVENTION BUREAU



Rick Reynolds
Fire Marshal



Completed 2024 Goals

- ~ Hired and onboarded new fire inspector to the prevention team
- ~ Assigned a fire inspector to assist with IROL Compliance monitoring. Improvement from 50% to 76% has occurred within 5-months.
- ~ Developed a risk classification day to identify building risks in the city so that proper inspection schedules can be determined.
- ~ Conducted inspections, plan reviews, system reviews, and risk identifications through CY2024 so that compliance goals were met.



Christopher Mulvey
Assistant Fire Marshal

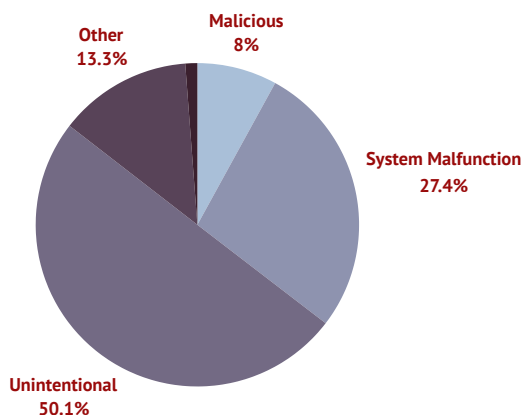


The focus of the Fire Prevention Bureau is to enforce fire and life safety codes pertaining to all commercial and multi-family structures to reduce risk and save lives and property. The bureau also completes fire plan reviews, fire inspections, fire investigations, and responses to complaints involving fire and life safety hazards received from the public and other agencies.

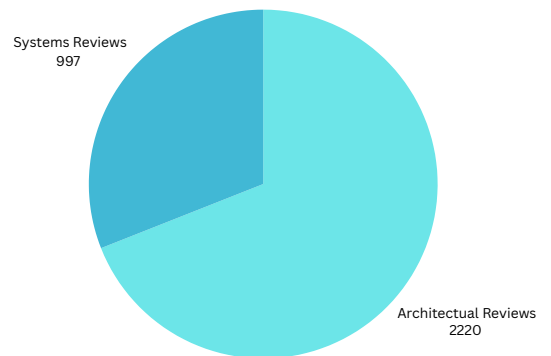


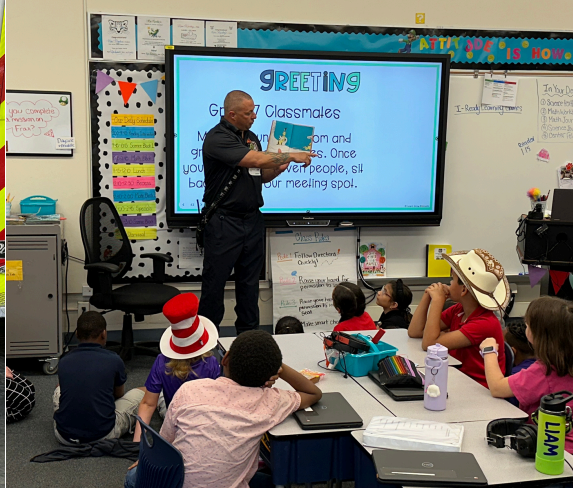
Prevention inspectors performed **10,621** FY23/24 inspections across the city to help ensure fire safety through code compliance.

Types of Fire Alarms

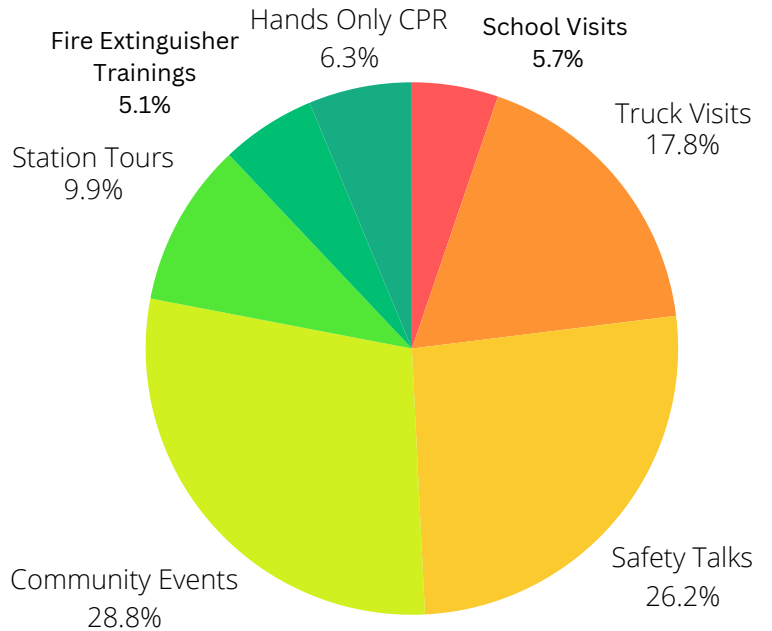


Plan Reviews Completed





Public Education Events



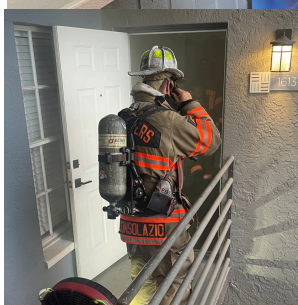
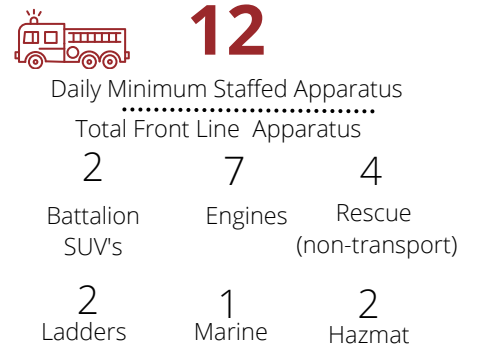
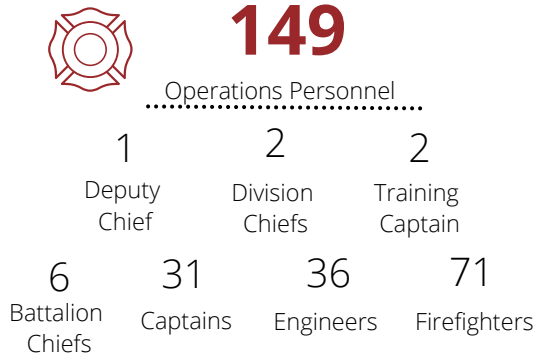
OPERATIONS



Lance Pullen
Deputy Chief of Operations



The focus of the Operations Division is to protect lives and property as an all-hazard fire department. We respond to a wide variety of emergency and non-emergency fires, motor vehicle accidents, emergency medical incidents, water rescues, and hazardous material releases. It is the goal to provide daily operations of efficient and effective response to the community by protecting property, limiting loss of life, limiting displacement, and providing rapid response. We strive to be an industry leader in all aspects of the fire service.



TRAINING AND SPECIAL OPERATIONS



Todd Poland
Division Chief of
Operations

Completed 2024 Goals

~ Provided 3 state approved apparatus courses, Fire Apparatus Operations, Fire Service Hydraulics and Aerial Operations, taught in house by department instructors.

~110 Educational Reimbursements completed. Professional development is a key aspect to success in the organization.



Todd Burik
Training Captain



Received AFG funds to provide a driver train the trainer course to 6 members. These members assisted in training over 18 personnel to operate the new TDA, Ladder 11.



Budgeted finds allowed 2 members to certify as Boat Operator Search and Rescue (BOSAR) operators. This course is a requirement of operating as a department boat operator along with the completion of additional training and evaluation.



Two new training props were purchased to assist with forcible entry training. The Woods Forcible Entry Door Kit and a Door Crush Prop were added to the training divisions inventory.



The construction for the new Fort Myers Fire Department Training Field began and is expected to be completed in May 2025.



The focus of the Training and Special Operations Division is to deliver training and development to ensure effective and safe emergency responses. Also responsible for hazmat, urban search and rescue, and marine operations.

HAZARDOUS MATERIALS TEAM (REGION 6)



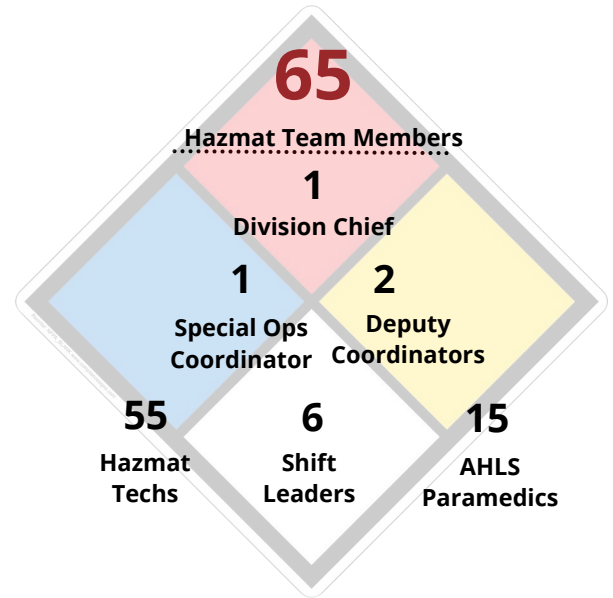
Scott Davis
Coordinator



Paul Dearmond
Deputy Coordinator



Deryck Bjerke
Deputy Coordinator



The hazmat team provides the service of emergency response and mitigation to hazardous materials and weapons of mass destruction incidents. The hazardous materials program is highlighted by providing hazardous materials leak and spill control, waterway oil spill and fuel response, unknown hazards identification, medical response to hazardous material and WMD incidents, and subject matter expert help for specialized incidents that involve chemical, biological, radiological, and nuclear threats.

Completed 2024 Goals

- ~ Enhanced decontamination operations with the team through acquisition of decon equipment.
- ~ Onboarded new hazmat team members through the new process identified in the collective bargaining agreement.
- ~ Secured funding and purchased five new MSA 5x Altair 6 monitors to outfit the fleet so all fire apparatus have upgraded active air monitoring capabilities.
- ~ Planned and developed Lee County Training Cooperative training in October to deliver initial engine company operations for hazmat that had over 100 firefighters attend from Lee County departments.



EMS AND HEALTH & SAFETY



Completed 2024 Goals

~Provided off-duty EMS in-service training. The in-service training serves as an avenue to provide advanced education to all Fort Myers Fire Department (FMFD) EMTs and Paramedics. In-service training consists of Lee County EMS Common Treatment Guideline updates, Basic Life Support (BLS), Advanced Life Support (ALS) training, hands on scenario-based training, Medical Director (Emergency Room Doctor) best practice lectures, medical equipment review and pharmacology refreshers.

~The Division of EMS was able to send six paramedics to an offsite cadaver training course provided by Beyond the Sirens.

~The Division of EMS was able to obtain a forty-hour administrative EMS Captain position.

~The Health and Safety committee was able to send members of our committee to an educational conference held by the Florida Fire Chaplains Conference. One of the major highlights of this conference is teaching our members how to become CISD team members. These individuals play a pivotal role when dealing with high-acuity incidents.

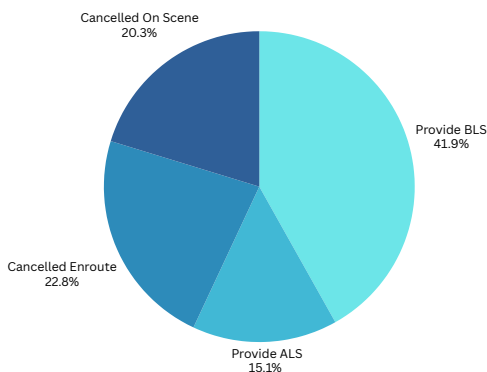


Juan Salinas
Division Chief of EMS
and Health & Safety

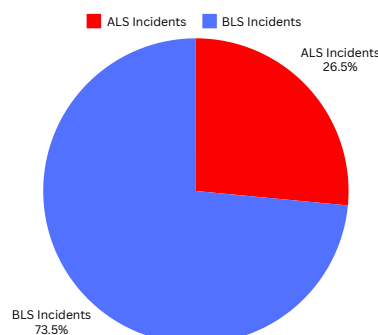


Brittany Lewis
Training Captain

Disposition Breakdown



BLS VS ALS Incidents



The focus of the Division of Emergency Medical Services and Health & Safety is development and administration of EMS and health & safety for the department. The division serves as the liaison between the medical director and our fire department to ensure appropriate training, certifications, policies, and procedures are adhered to. The Division is also responsible for providing BLS and ALS services along with CPR education to the community.



FORT MYERS

Emergency Management #city of palms



Kristy Mathews
Emergency Manager



Completed 2024 Goals

~The Division of EM was able to hire an Emergency Management Coordinator to help support the division meet the demands of the growing city.

~Coordinated and hosted ICS300: Intermediate ICS for Expanding Incidents and ICS 400 Advanced ICS for over 75 city employees. These courses are the foundational development for general and command staff positions.

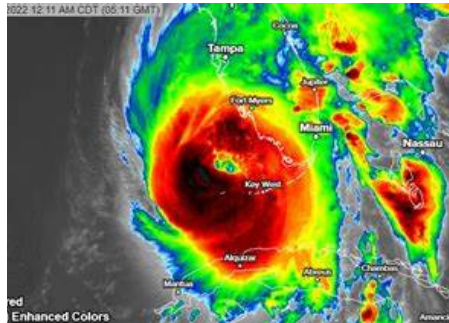
~Hosted a citywide hurricane event that trained over 500 city staff members on the expectations and outlooks for hurricane season 2024.

~Began the after-action review for Hurricane Ian.



Jennifer Schmidt
Emergency Management Coordinator

The Emergency Management Division is responsible for performing technical work in the development, implementation, and management of citywide disaster prevention, protection, response, recovery, and mitigation activities. Division staff provides citywide planning, training, and exercise programs in order to be prepared for natural, technological, and/or man-made emergencies. In addition, staff manages and coordinates the City's Emergency Operations Center during times of emergency. Division staff also plays a role in coordinating interdepartmental planning for special events.



Continued to manage the Hurricane Ian recovery and reimbursement with city staff and the 3rd party consultant.





City of Fort Myers Fire Department

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